



TLI21210 CERTIFICATE II IN DRIVING OPERATIONS (*Tow Truck*)

DESIGNED FOR

Drivers who operate vehicles to tow vehicles that have broken down, been damaged or are illegally parked. E.g. tow trucks and tilt bed trucks.

COURSE COMPLETION REQUIREMENTS

A successful assessment outcome for a total of **18 to 19 units** of competency comprising:

- the **6 core units**, listed below
- at least **one licensing or industry unit** relevant to the vehicle type applicable to the job role, listed below
- **all stream units**, listed below
- **6 elective units**, which may be taken from the elective units listed in the additional pages, or may include up to **3 units** which may be drawn with appropriate contextualisation from this Training Package, and/or from Certificate II qualifications in other relevant nationally endorsed Training Packages or Accredited Course.

Core Units
TLID1001A - Shift materials safely using manual handling methods
TLIE1005A - Carry out basic workplace calculations
TLIF1001A - Follow occupational health and safety procedures
TLIF2010A - Apply fatigue management strategies
TLIH2001A - Interpret road maps and navigate pre-determined routes
TLIL1001A - Complete workplace orientation/induction procedures
Stream Units
TLIB2079A Set up and secure a towing situation
TLIC3035A Manage the operation of a tow truck
TLID2004A - Load and unload goods/cargo
TLIE2008A - Process workplace documentation
TLII1002A - Apply customer service skills

Licensing and Industry Units Include:

Industry Relevant Drive Vehicle Units
TLIC1051A - Operate commercial vehicle
TLIC2009A - Drive taxicab
TLIC2012A - Ride courier/delivery motorcycle
License Units
TLILIC2014A - Licence to drive light rigid vehicle
TLILIC2015A - Licence to drive medium rigid vehicle
TLILIC2016A - Licence to drive heavy rigid vehicle

DURATION

12 – 24 Months

QUALIFICATION GAINED

Certificate II in Driving Operations (Tow Truck)