



# TLI21210 CERTIFICATE II IN DRIVING OPERATIONS (*Taxi*)

## DESIGNED FOR

Drivers that pick up and drive people, who are older, disabled or isolated, for example to community service centres, such as senior citizens centres and neighbourhood learning centres.

## COURSE COMPLETION REQUIREMENTS

A successful assessment outcome for a total of **18 to 19 units** of competency comprising:

- the **6 core units**, listed below
- at least **one licensing or industry unit** relevant to the vehicle type applicable to the job role, listed below
- **all stream units**, listed below
- **6 elective units**, which may be taken from the elective units listed in the additional pages, or may include up to **3 units** which may be drawn with appropriate contextualisation from this Training Package, and/or from Certificate II qualifications in other relevant nationally endorsed Training Packages or Accredited Course.

| Core Units   |
|--|
| TLID1001A - Shift materials safely using manual handling methods   |
| TLIE1005A - Carry out basic workplace calculations                 |
| TLIF1001A - Follow occupational health and safety procedures       |
| TLIF2010A - Apply fatigue management strategies                    |
| TLIH2001A - Interpret road maps and navigate pre-determined routes |
| TLIL1001A - Complete workplace orientation/induction procedures    |
| Stream Units   |
| TLIB2090A - Use communication systems in a taxicab                 |
| TLIF2072 - Comply with safety and security procedures              |
| TLIH3004A - Identify major roads, services and attractions         |
| TLII2019A - Provide taxicab customer service                       |
| TLIL2060A - Complete induction to the transport industry           |
| TLIP2037A - Carry out financial transactions and maintain records  |

## Licensing and Industry Units Include:

| Industry Relevant Drive Vehicle Units               |
|---|
| TLIC1051A - Operate commercial vehicle              |
| TLIC2009A - Drive taxicab                           |
| TLIC2012A - Ride courier/delivery motorcycle        |
| License Units                                       |
| TLILIC2014A - Licence to drive light rigid vehicle  |
| TLILIC2015A - Licence to drive medium rigid vehicle |
| TLILIC2016A - Licence to drive heavy rigid vehicle  |

## DURATION

12 – 24 Months

## QUALIFICATION GAINED

*Certificate II in Driving Operations (Taxi)*