



TLI21210 CERTIFICATE II IN DRIVING OPERATIONS (*Community Service*)

DESIGNED FOR

Drivers that pick up and drive people, who are older, disabled or isolated, for example to community service centres, such as senior citizens centres and neighbourhood learning centres.

COURSE COMPLETION REQUIREMENTS

A successful assessment outcome for a total of **18 to 19 units** of competency comprising:

- the **6 core units**, listed below
- at least **one licensing or industry unit** relevant to the vehicle type applicable to the job role, listed below
- **all stream units**, listed below
- **6 elective units**, which may be taken from the elective units listed in the additional pages, or may include up to **3 units** which may be drawn with appropriate contextualisation from this Training Package, and/or from Certificate II qualifications in other relevant nationally endorsed Training Packages or Accredited Course.

Core Units
TLID1001A - Shift materials safely using manual handling methods
TLIE1005A - Carry out basic workplace calculations
TLIF1001A - Follow occupational health and safety procedures
TLIF2010A - Apply fatigue management strategies
TLIH2001A - Interpret road maps and navigate pre-determined routes
TLIL1001A - Complete workplace orientation/induction procedures
Stream Units
TLIB2004A - Carry out vehicle inspection
TLIC3011A - Transport passengers with disabilities
TLID2004A - Load and unload goods/cargo
TLIE2008A - Process workplace documentation
TLIF2019A - Ensure a safe on-board passenger and working environment
TLIJ2001A - Apply quality procedures

Licensing and Industry Units Include:

Industry Relevant Drive Vehicle Units
TLIC1051A - Operate commercial vehicle
TLIC2009A - Drive taxicab
TLIC2012A - Ride courier/delivery motorcycle
License Units
TLILIC2014A - Licence to drive light rigid vehicle
TLILIC2015A - Licence to drive medium rigid vehicle
TLILIC2016A - Licence to drive heavy rigid vehicle

DURATION

12 – 24 Months

QUALIFICATION GAINED

Certificate II in Driving Operations (Community Service)